

Feedback to Highland LMC

We encourage all forms of constructive feedback, positive and negative, and use it continuously to improve our services. Feedback can be given as a compliment, observation, comment, concern or complaint.

We would ask that all feedback adheres to the [BMA Behaviour Principles](#); be professional, be accountable, be kind, be representative and respect others. Highland LMC will respond to the feedback as appropriate maintaining these same principles.

While we are happy to receive most feedback orally or in writing, we would ask that any complaints be submitted to the Highland LMC Chairs group, via our Business Coordinator, admin@highlandlmc.com